

## **TROUBLE SHOOTING AQUASMART 5 RP**

### **NO POWER TO THE DISPLAY:**

Power point is faulty. Test power point with a known working appliance. If the power point is operational, check the controller in another power point and if there is still no display then send the controller for repair.

**RTC-FAIL** – This can occur if the unit has been turned off for a prolonged period of time, leave the unit on for ~30 seconds, then turn it off for ~30 seconds before turning it back on.

### **PIPE/ROOF SENSOR FAULTS:**

The following are error messages caused by pool or roof sensor faults;

#### **SENSOR DISCONNECTED OR OPEN CIRCUIT**

Sensor cable unplugged from controller, cable damaged, bad cable join or sensor is damaged.

#### **SENSOR SHORT CIRCUIT OR REVERSED**

Sensor cable or cable join polarity is incorrect, or sensor is damaged. The positive side of the cable (grey coloured wire) should be wired to the righthand side of the plug, with the screws facing towards you and the sensor cable entry at the bottom of the plug. If the cable has been joined ensure no polarity reversal occurs.

#### **ISOLATING SENSOR FAULTS:**

*Swap the sensor locations. Put the pipe sensor in the roof socket and the roof sensor in the pipe socket.*

If the fault moves from pipe to roof or vice versa then it is likely that there is a sensor fault.

If the fault remains the same then the controller may need to be repaired.

### **PUMP FAULTS:**

Ensure the controller has working sensors, including a roof temperature/transmission; otherwise the pump will not operate.

### **SOLAR PUMP WILL NOT START:**

The pump will only ever run for the purpose of automatic heating if the pool is below the temperature limit and solar conditions can provide heating.

The pump may also run for a flush in winter-mode or for manual mode operation. If the pump does not operate then plug the pump into a power point and test operation, if the pump is OK then the controller requires repair.

Check and make sure that the master controller is receiving a transmission from the remote transmitter. Check for a roof sensor fault. If needs be, remount the transmitter to ensure the master controller receives transmissions or install an antennae extension kit (available for purchase separately) to the master controller.

### **PUMP WILL NOT STOP:**

#### **Dontek Electronics Pty Ltd**

PO Box 239, Bayswater VIC 3153 Australia  
Phone: +613 9762 8800 Email: sales@dontek.com.au

Turn off power to the controller and ensure the pump stops. If the pump continues to operate then unplug it from the power point and connect it to the 240Vac socket marked PUMP at the bottom of the controller.

#### **POOL NOT HEATING:**

If the controller has stopped pumping and is displaying a higher temperature than expected it may be caused by a pump which is failing to prime. Check the pump and if necessary, prime the pump as per the pump manufacturers' instructions then reset the controller by turning it off/on.

#### **FACTORY RESET:**

Hold down ENTER when power is off, hold down after powering up, releasing after 5 seconds.