

TROUBLE SHOOTING AQUAHEAT 5RO



NO POWER TO THE DISPLAY:

Power point is faulty. Test power point with a known working appliance. If the power point is operational, check the controller in another power point and if there is still no display then send the controller for repair.

RTC-FAIL – This can occur if the unit has been turned off for a prolonged period of time, leave the unit on for ~30 seconds, then turn it off for ~30 seconds before turning it back on.

PUMP FAULTS:

PUMP WILL NOT START:

The pump will only ever run for the purpose of automatic heating if the pool is below the temperature limit.

Check the set run times in the sanitiser.

The pump may also run for Backwash and Override operations. If the pump does not operate then plug the pump into a power point and test operation, if the pump is OK then the controller requires repair.

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PUMP WILL NOT STOP:

Turn off power to the controller and ensure the pump stops. If the pump continues to operate then unplug it from the power point and connect it to the 240Vac socket marked PUMP at the bottom of the controller.

POOL NOT HEATING:

Check the Sanitiser settings to ensure that the filtration settings are correct.

Check and ensure that the Heater Interlock cable is connected to the plug properly and that the plug is pushed in.

Check and make sure that the heater has power connected, and has appropriate heat limit settings installed.

Check and ensure that the Heater Interlock cable is connected to the appropriate position inside the heater, according to the heater manufacturer's instructions.

If the controller is in Heat Off, the controller won't heat the pool using the heater. If heating is wanted or required, switch the controller back into Auto Mode to constantly heat the pool. The other option is to use the Override switch option to heat your pool if it will be a once only occasion.

FACTORY RESET:

Hold down ENTER when power is off, hold down after powering up, releasing after 5 seconds.