



[www.dontek.com.au](http://www.dontek.com.au)

19 Melrich Road, PO Box 239,  
Bayswater VIC 3153 Australia

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**SERVICE RETURN FORM**

THIS FORM MUST BE COMPLETELY FILLED OUT AND BE ATTACHED WITH ANY GOODS RETURNED.

Once the item has been received your case will be reviewed and a satisfactory resolution will be determined.

**PLEASE NOTE:** It is recommended that you wrap the unit in bubble wrap and place in a tight-fitting cardboard box to protect it whilst in transit to Dontek.

Please allow up to 2 weeks plus postage time for your product to be serviced. Thank you.

**CUSTOMER DETAILS**

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

SUBURB: \_\_\_\_\_ POSTCODE: \_\_\_\_\_

EMAIL: \_\_\_\_\_

DATE OF INSTALLATION \_\_\_\_\_

SERIAL NUMBER: [Found on bottom or back of unit] \_\_\_\_\_

**PLEASE EXPLAIN REASON FOR RETURN**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**PLEASE SEND GOODS TO:**

**DONTEK**

**ATT: SERVICE**

**19 MELRICH ROAD, BAYSWATER, VIC 3153**